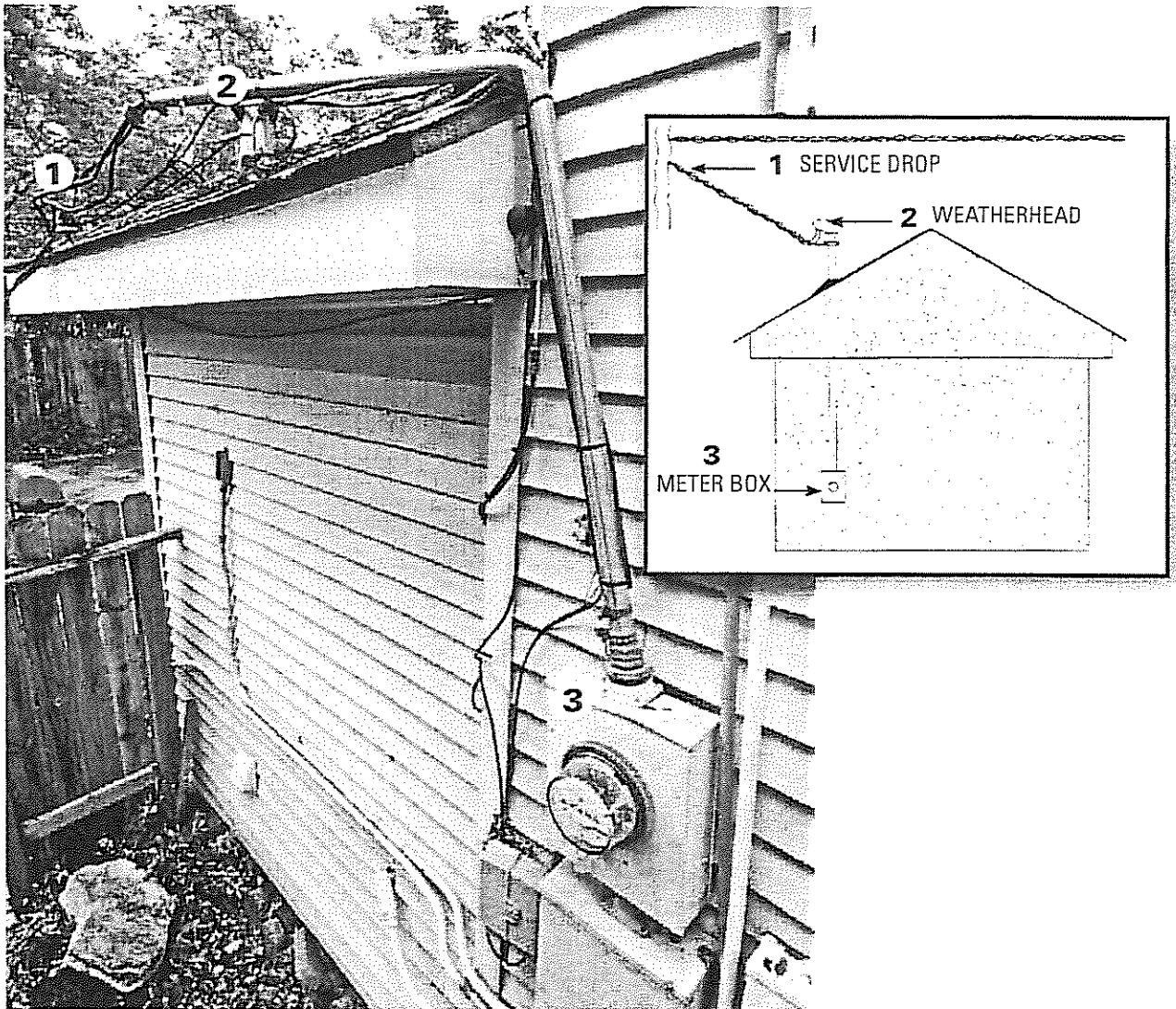


Watch for Damaged Customer Equipment



Please be aware of a restoration issue that can impact customers. If there is damage between the electric pole and the house, the customer will need to repair certain equipment before service can be restored. The following equipment will need to be in good repair in order to restore electric service.

- ① **SERVICE DROP** – the small power line between the electric pole and the house; CNP will repair this.
- ② **WEATHERHEAD** – the capped pipe that connects the service drop to the meter box.
- ③ **METER BOX** – the metal box attached to the house, which accepts the CNP glass-enclosed meter.

The weatherhead and meter box are customer-owned and will need to be repaired by a licensed electrician.